Armstrong Flooring Pro Limited Warranty - Vinyl Sheet Flooring

**Care and Maintenance**

Proper care and maintenance will help ensure your floor always looks its best. Simply follow our maintenance and prevention steps outlined below.

**CAUTION:** Most damage to new floors is done when moving kitchen appliances. Caution should be observed so any heavy objects, particularly kitchen appliances, do not gouge and tear material. When moving heavy objects into place, always use hardboard or underlayment panels to protect floor. Use strips of hardboard under feet of appliances as they are moved into final position. Lift appliance slightly to remove strips. To further protect against heavy, sharp-edged furniture and appliance legs, the use of floor protectors is recommended. Your Armstrong Flooring builder or contractor can help select the right protectors.

**For Best Results:**

- Protect all seams on vinyl sheet flooring for 8 hours immediately after installation. This will ensure the proper seam bond. If your seams are disturbed before they’re dry, permanent damage may result.
- When moving appliances or heavy furniture, lay a plywood panel on your floor and “walk” the item across the panel. This protects your floor from scuffing and tears. Never slide furniture or appliances directly over your floor.
- Rolling casters may damage the floor. Therefore, we do not recommend them. If you choose to use them, the double wheel types are the best option.
- Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. We strongly recommend mats without a latex or rubber backing since these backings may cause permanent discoloration.
- When using a vacuum cleaner, disengage the beater bar or use the “bare floor” setting to avoid damaging your floor.
- Highly abrasive scrubbing tools are not recommended as they can damage your floor. Use Armstrong Flooring maintenance products. Do not use detergents, abrasive cleaners or “mop and shine” products. These may leave a dull film on your floor.
- Paste wax or solvent-based polishes are not recommended.
- Use floor protectors on furniture to reduce indentation. The heavier the item, the wider the floor protector needed.
- Grout sealers are not recommended for tile floors installed using Armstrong Premixed Sanded Acrylic Grout.
- Do not use S-385 Satinkeeper Resilient Floor Finish or S-391 Shinerkeeper Resilient Floor Finish on Armstrong Premixed Sanded Acrylic Grouted floors.
- Armstrong New Beginning® is not recommended for cleaning tile floors installed using Armstrong Premixed Sanded Acrylic Grout, as it is too harsh and will degrade the grout.

**Initial Floor Care:**

- Remove any dried adhesive residue with a clean white cloth dampened with low odor mineral spirits, carefully following warnings on container.
- Sweep, dust mop or vacuum thoroughly to remove all loose dust, dirt, grit and debris. Floors installed with adhesive should not be washed for the first four days after installation. This prevents excessive moisture from interfering with the adhesive bond and/or seam treatments. All other floors can be damp mopped immediately, using Armstrong Once ’n Done Resilient & Ceramic Floor Cleaner.
- Floors installed with grouted seams: After the grout joints have dried and hardened, a very light application of properly diluted Armstrong Once’n Done Resilient & Ceramic Floor Cleaner and a white 3M pad may be used to remove the slight haze of grout residue that remains. Again, two buckets of clear, cool water should be used. Pick up residue with a clean damp sponge. Use the second bucket and sponge for a final rinse and cleanup. Buff dry with a soft cloth.

**Daily/Regular Floor Care:**

- Sweep, dust mop or vacuum thoroughly to remove all loose dust, dirt, grit and debris. Clean walk off mats frequently.
- Wash your floor regularly with properly diluted Once’n Done Resilient and Ceramic Floor Cleaner concentrate or ready to use Once’n Done Resilient and Ceramic Floor Cleaner trigger spray.
- Vinyl flooring like other types of smooth floors may become slippery when wet. Allow time for floor to dry after washing.
- Immediately wipe up wet areas from spills, foreign substances, or wet feet.

**Periodic Floor Care:**

- For heavy duty cleaning use Armstrong New Beginning Deep Cleaning Floor Stripper as recommended on bottle, to remove dirt and residues that may be ground into the floor.
- If the shine on your floor begins to dull, Armstrong Flooring has two products that will help rejuvenate the luster. Armstrong Satinkeeper Resilient Low Gloss Floor Finish for low gloss floors and the Armstrong Shinerkeeper Resilient Floor Finish for medium to high gloss floors.
- Armstrong New Beginning may also be used to remove Armstrong Satinkeeper Resilient Low Gloss Floor Finish or Armstrong Shinerkeeper Resilient Floor Finish.

**Warranty**

**Warranty Requirements**

Proper installation plays a key role in the performance of Armstrong floors. Installation defects are not covered by our warranty and are the responsibility of your installer. Armstrong floors should be installed according to the Armstrong Flooring Guaranteed Installation System. This means that Armstrong Flooring installation products specifically designed for Armstrong floors should be used when installing Armstrong floors. If the Armstrong Flooring Guaranteed Installation System is followed, we guarantee that, for the specified warranty period, from the date of purchase:

- The floor edges won’t curl
- The floor seams won’t open
- The floor will stay bonded if installed with an Armstrong Flooring permanent adhesive
- Armstrong Flooring adhesives, underlayments and seam treatments won’t stain the floor
- The floor will not crack over underlayment joints

**Warranty Definitions**

- Wear or wear-through means loss of the floor design due to normal household use
- Manufacturing defect means a visual or construction deficiency resulting from the manufacturing process

**LIMITED WARRANTY TERM LENGTH FOR APPLICABLE PRODUCTS AND YEARS**

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**15-Year Limited Residential Warranty**

For 15 years from the date of purchase, your floor:

- Will not rip, tear or gouge from normal household use. (Movement of large appliances requires special handling).
- Will not permanently indent when proper floor protectors are used.
- Will not wear through
- Will not permanently stain from common household stains
- Will not permanently stain from traffic stains including asphalt driveway sealer
- Will not permanently stain from rubber-backed mats
- Will not permanently scuff from shoe soles
- Will not fade or discolor from heat or sunlight
- Will not discolor from topical moisture
- Will not contain manufacturing defects
**10-Year Limited Residential Warranty**
For 10 years from the date of purchase, your floor:
• Will not rip, tear or gouge from normal household use. (Movement of large appliances requires special handling).
• Will not permanently indent when proper floor protectors are used†
• Will not wear through*.
• Will not permanently stain from common household stains.
• Will not permanently stain from traffic stains including asphalt driveway sealer.
• Will not permanently stain from rubber-backed mats.
• Will not permanently scuff from shoe soles.
• Will not fade or discolor from heat or sunlight.
• Will not discolor from topical moisture.
• Will not contain manufacturing defects.

**5-Year Limited Residential Warranty**
For 5 years from the date of purchase, your floor:
• Will not permanently indent when proper floor protectors are used†.
• Will not wear through*.
• Will not fade or discolor from heat or sunlight.
• Will not discolor from topical moisture.
• Will not contain manufacturing defects.

**Armstrong Flooring Residential Warranties**
• Cover the flooring material from date of original purchase for the time period specified.
• Apply to original purchaser for floors in owner occupied or tenant occupied residences.
• Cover only floors graded as regular or “first quality”.
• Are limited to one replacement floor for rip, tear, gouge or discoloration from moisture or underlayment panels (if covered in warranty description above).

**What Will Armstrong Do If Any Of The Above Happens?**
If any of the above should occur within the warranty periods specified above for each flooring product, Armstrong will furnish comparable Armstrong flooring of similar color, pattern, and quality, for either the repair of the defective area or the replacement of the floor, at our option. And, if your floor was professionally installed, Armstrong will also pay reasonable labor costs for the direct repairs or replacement.

**What is excluded from this warranty?**
ARMSTRONG FLOORING EXCLUDES AND WILL NOT PAY INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER THIS LIMITED WARRANTY. BY THIS WE MEAN ANY LOSS, EXPENSE, OR DAMAGE OTHER THAN TO THE FLOORING ITSELF THAT MAY RESULT FROM A DEFECT IN THE FLOORING. NO IMPLIED WARRANTIES EXTEND BEYOND THE TERMS OF THIS WRITTEN LIMITED WARRANTY.

Please Note: Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction.

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* The heavier the item, the wider the floor protectors should be.
* Wear-through is defined as loss of the floor design due to normal household use.

Customer Relations and Technical Services
1 866 444 1122 or www.ArmstrongFlooring.com/pro