CARE, MAINTENANCE & INSTALLATION REQUIREMENTS

Proper care, maintenance and installation play a key role in the performance of Armstrong Flooring floors. Installation and maintenance guidelines can be found on www.FloorExpert.com or by calling 1-800-233-3823.

To keep the lasting shine and fresh feel of your investment for as long as possible, we recommend that you:

Do

- Wipe up spills as soon as possible. Never use highly abrasive scrubbing tools on any resilient floor.
- Wash occasionally with Armstrong® Flooring Once ‘n Done® Resilient Floor Cleaner.
- Use detergents, abrasive cleaners or “mop and shine” products – they may leave a dull film on your floor.
- Use paste wax or solvent-based polishes.
- Use rolling casters as they can damage the floor.
- Use a heavier rug when vacuuming because it can visibly damage the floor surface.
- Use highly abrasive scrubbing tools.

Proactive protection for your floor

- When moving appliances or heavy furniture, lay a plywood panel on your floor and “walk” the item across it. This protects your floor from scuffing and tears.
- Use floor protectors on furniture to reduce indentation. As a general rule, the heavier the item, the wider the floor protector needed.
- Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. We do not recommend the use of rubber- or latex-backed mats (except where noted) because the chemical (antioxidant) they often contain can permanently stain your floor. We suggest a non-staining vinyl-backed mat or a woven rug that is colorfast.
- All Armstrong floor care products have been specifically developed to care for Armstrong floors.

Immediately after installation

- Maintain a minimum room temperature between 65 and 85 degrees Fahrenheit for 48 hours before, during and after installation is completed, then maintain temperatures between 55°F (13°C) and 85°F (29°C) thereafter. Rigid Core Essentials, Rigid Core Elements, Rigid Core Vantage and Empower Vantage installation instructions and the F-5061 installation guide available at www.armstrongflooring.com.

WHAT DOES 100% WATERPROOF MEAN?

When exposed to water, Vivero, Luxe Plank, Rigid Core Essentials, Rigid Core Elements and Rigid Core Vantage are 100% waterproof and will not swell, buckle or lose integrity. If water to enter occurs, all Vivero, Luxe Plank, Rigid Core Essentials, Rigid Core Elements, Rigid Core Vantage and Empower flooring installation systems (IntegriLock™ Technology, Full-spread adhesive and locking) will continue to create a secure bond. In the case of standing water or flooding, Vivero, Luxe Plank, Rigid Core Essentials, Rigid Core Elements, Rigid Core Vantage and Empower Flooring will act as a waterproofing barrier for the subfloor and/or any surrounding structure. Any damage to the subfloor and/or surrounding structure that is caused by standing water or flooding is not covered by this warranty.

Application Guidelines for Armstrong Flooring Residential Products

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<tr>
<th>WEAR LAYER THICKNESS</th>
<th>MAXIMUM LEVEL OF FOOT TRAFFIC</th>
<th>APPLICATIONS</th>
<th>AREAS IN APPLICATION</th>
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<tbody>
<tr>
<td>6 mil</td>
<td>Residential</td>
<td>Residences</td>
<td>Homes and multifamily residences</td>
</tr>
<tr>
<td>12 mil</td>
<td>Light</td>
<td>Privately owned businesses, multifamily units, and activity areas common areas: Small retail shops, small salons, small restaurants, doctor/dentist offices, small daycare</td>
<td></td>
</tr>
<tr>
<td>20 mil</td>
<td>Heavy</td>
<td>Sales floors, dining areas, common areas, activity rooms, corridors, residences</td>
<td></td>
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</tbody>
</table>

For large commercial and institutional applications, please refer to the Recommended Applications at ArmstrongFlooring.com.

Non-intended Commercial Applications:

- Anywhere commercial cleaning machines will be used
- Assisted-Living - go to ArmstrongFlooring.com to review Recommended Applications for commercial use.
- Large commercial applications (education/institutional, hospital/healthcare, large retail, office, hospitality) – over 900 sq ft

* Wear through is defined as loss of the floor design due to normal household use.
** Normal household use is defined as common daily activities in the home, excluding pet damage such as chewing, digging, clawing, etc.
†† Vivero Better and Best glue down and Rigid Core Vantage can be installed in large commercial and institutional applications as listed in the Armstrong Flooring Commercial Product Guide, and it installed in accordance with the installation instructions.

WHAT WILL ARMSTRONG FLOORING DO IF ANY OF THE ABOVE HAPPENS?

Ự RESIDENTIAL

If a defect covered by this limited warranty is reported to Armstrong Flooring prior to purchase, Armstrong Flooring will also pay for the replacement of the defective area. If the replacement or repair is completed, then maintain temperatures between 55°F (13°C) and 85°F (29°C) thereafter. Rigid Core Essentials, Rigid Core Elements, Rigid Core Vantage and Empower flooring installation instructions and the F-5061 installation guide available at www.armstrongflooring.com.

WHAT WILL ARMSTRONG FLOORING DO IF ANY OF THE ABOVE HAPPENS?

LIKELY

If a defect covered by this limited warranty is reported to Armstrong Flooring within one year of purchase, Armstrong Flooring will replace or repair a floor discolored from mild, medium, or alkali one time. If the replacement or repair fails in the same manner a second time, the flooring conditions may not be acceptable for the installation of vinyl tile or planks.

Within One Year:

- If a defect covered by this limited warranty is reported to Armstrong Flooring in writing within one year of purchase, Armstrong Flooring will supply new material of the same or similar grade sufficient to repair or replace the defective material.

Within Two Years:

- If a defect covered by this limited warranty is reported to Armstrong Flooring in writing after one year but within two years of purchase, Armstrong Flooring will supply new material.
ARMSTRONG FLOORING LIMITED WARRANTY – LUXURY FLOORING

of the same or similar grade sufficient to repair or replace the defective material. Armstrong Flooring will also pay fifty percent of the reasonable labor costs.

After Two Years:
If a defect covered by this limited warranty is reported to Armstrong Flooring in writing after two years but within (see applicable products and years below) of purchase, Armstrong Flooring will supply new material of the same or similar grade sufficient to repair or replace the defective material.

Armstrong Flooring will not pay labor costs. Armstrong Flooring will not pay labor costs to repair or replace material with defects that were apparent before or at the time of installation.

WORKMANSHIP
Armstrong Flooring does not warrant the installers’ workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your Armstrong floor should be professionally installed by contractors who have demonstrated expertise in installing commercial floors.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY?
• Damage caused by fire, flooding, exposure to standing water or intentional abuse.
• Damage caused by moisture to surrounding structure, walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything that is not the structural integrity or dimensional stability of the floor plank or tile.
• Damage resulting from mold and mildew growth due to prolonged exposure to moisture. While moisture will not affect the structure of the plank or tile, when excessive moisture accumulates (and in particular remains undiscovered or unaddressed) mold and/or mildew growth can occur.
• Flooring that is installed outdoors.
• Damage caused by vacuum cleaner beater bar, rolling caster wheels, and cutting from sharp objects.
– When vacuuming, we recommend using the wand attachment on your vacuum.
• Indentation or damage from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors
• Damage caused by abuse such as moving appliances across the floor without adequate protection. When moving appliances or heavy furniture, lay a plywood panel on your floor and “walk” the item across it. This protects your floor from scuffing and tears.
• Loss of gloss/scratching.
• Minor color, shade or texture variations between samples or printed color photography and the actual material.
• Floors that are graded “irregular” or sold “as is” without warranty.
• Floors that are installed in structures other than owner-occupied or tenant-occupied residences. (Except products that are noted as warranted commercial or limited commercial.)
• Discoloration from moisture or underlayment panels after having been repaired or replaced by Armstrong one time.
• Construction or installation-related damage - including installation defects due to installations not using the recommended Armstrong products.
• Failure of the floor to adhere to the subfloor due to, for example, moisture, alkaline or hydrostatic pressure from the subfloor.
• Inappropriate end-user activities.

WHAT IS EXCLUDED FROM THIS LIMITED WARRANTY?
NONE OF OUR INSTALLERS, RETAILERS, DISTRIBUTORS OR EMPLOYEES HAS AUTHORITY TO ALTER THE OBLIGATIONS, LIMITATIONS, DISCLAIMERS OR EXCLUSIONS UNDER ANY OF OUR WARRANTIES. THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED LIMITED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED.

Limited Warranty Term Length for Applicable Products and Years

<table>
<thead>
<tr>
<th>Use</th>
<th>Lifetime</th>
<th>30-Years</th>
<th>15-Years</th>
<th>10-Years</th>
<th>7-Years</th>
<th>5-Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential</td>
<td></td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY BEST VIVERO BEST EMPower</td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY BETTER</td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY GOOD VIVERO GOOD PARALLEL 12</td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY VALUE</td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY VALUE</td>
</tr>
<tr>
<td>Commercial</td>
<td></td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY BEST VIVERO BEST EMPower</td>
<td>VIVERO BEST* PARALLEL 20* RIGID CORE VANTAGE*</td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY BEST VIVERO BETTER* RIGID CORE ESSENTIALS PARALLEL 12</td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY BEST VIVERO GOOD RIGID CORE ESSENTIALS PARALLEL 12</td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY BEST VIVERO GOOD*</td>
</tr>
</tbody>
</table>

*Go to ArmstrongFlooring.com for additional commercial warranty coverage for light commercial applications.
Go to ArmstrongFlooring.com to review Recommended Applications for commercial use of all products listed under Commercial.

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