

Armstrong Flooring - Commercial Hardwood Limited Warranty

Limited Warranties

The warranties described herein are given to the original purchaser only AND ARE SUBJECT TO THE PROCEDURES, LIMITATIONS, DISCLAIMERS AND EXCLUSIONS SET FORTH HEREIN. The limited warranties cover only approved product applications as recommended by Armstrong Flooring (see applicable products and years).

Limited Lifetime Structural Integrity Warranty

Armstrong Flooring warrants its products, in their original manufactured condition, to be free from defects in lamination, assembly, milling, dimension and grading. Structural Integrity means that products will remain free from defects in lamination, assembly, milling, dimension and grading for as long as the original purchaser owns the home or commercial flooring. Armstrong Flooring additionally warrants that all its engineered hardwood flooring products, even when applied on a radiant heated concrete subfloor with a surface temperature not exceeding 85°F (29° C), will not buckle, cup or warp for as long as the original purchaser owns the home or commercial flooring, when properly installed and maintained according to Armstrong installation instruction procedures and when properly maintained in accordance with such instructions and the floor care directions provided on floorexpert.com. Hardwood flooring, being a natural product, will continue to expand and contract through normal heating and non-heating seasons. Properly installed hardwood floors may consequently experience some separation between boards at different times during the year. If such separations occur, they are not covered by this limited warranty.

Limited Lifetime Adhesive Bond Warranty

Armstrong Flooring also warrants its approved recommended Armstrong Flooring adhesive, when properly installed with engineered hardwood flooring products that meet all the technical specifications that Armstrong Flooring meet, will maintain its bond for as long as the original purchaser owns the home or commercial flooring. Proper job site pre-inspection, installation and maintenance procedures must be followed. Adhesive breakdown caused by subfloor moisture damage and/or water damage, including but not limited to, broken water pipes or flooding, is not covered under this limited warranty.

Limited Finish and Impregnated Wood Surface Warranties

These warranties exclude any indentations, scratches or surface damages caused by lack of proper maintenance, misuse, negligence, spiked heel shoes, water, erosion, pebbles, sand, other abrasives or insufficient protection from furniture. Using manufacturer's current recommended floor care products and floor protection products will allow you to maintain your floor's endless, rich beauty. Use of floor care products other than those especially formulated for use on manufacturer's flooring, may damage your floor and void the limited warranty.

Limited Armstrong Flooring Finish Warranty

Products are warranted to the original owner/purchaser that the Armstrong Flooring Finish will not wear through or separate from the wood floor from the date of purchase through the limited warranty period (see applicable products and years), when used under normal commercial traffic conditions.

Armstrong Flooring Limited Warranty Protection Means

If in the unlikely event any portion of your floor should fail with respect to the provisions of these limited warranties, Armstrong Flooring, at its sole option, to the original purchaser, will repair, refinish or replace such portion, at no cost to you, with the same product or another product of equal value. In the unlikely event Armstrong Flooring is unable to correct the failure after a reasonable number of attempts, Armstrong Flooring will refund, if requested, the purchase price for that portion of the floor that fails. To file a claim, first contact the Armstrong Flooring retailer where the original purchase was made. If the retailer is unable to satisfy the claim, contact us at:

Armstrong Flooring Products Claim Center
P.O. Box 3001
Lancaster, PA 17604-3001

Claims must also be filed within the limited warranty coverage period, and information verifying date of purchase will be required. Armstrong Flooring reserves the right to have a designated Armstrong Flooring representative inspect the floor and remove samples for technical analysis.

Limited Warranty Disclaimers and Exclusions

Armstrong Flooring limited warranties do not cover indentations, scratches, stains or damage caused by negligence, fire, water, moisture, excessive heat or excessive dryness, erosion, pebbles, sand, or other abrasives, pets, insects, spiked heel shoes, weather conditions or natural disasters, color variations, naturally occurring wood characteristics, failure to follow all the manufacturer's written installation and/or maintenance instructions, improper maintenance, wet mopping, insufficient protection misuse, or improper alterations of the original manufactured product. Armstrong Flooring limited warranties do not cover natural expansion and contraction resulting in separation between boards, or damage caused by low or excessive humidity.

Color variations in flooring are a natural occurrence due to species, age, character of flooring and exposure to UV light or sunlight. For these reasons, new and/or replacement flooring may not match display samples and/or existing flooring.

Due to color variations of products and/or samples, Armstrong Flooring is not responsible for the consumer matching flooring to other wood products, such as cabinets, stair railings, trims, and moldings. Gloss reduction is not considered surface wear. Wood characteristics naturally occurring such as variations in grain, color, mineral streaks and knots are not considered defects. Armstrong Flooring limited warranties are not transferable. No installer, retailer, distributor or agent, or employee of Armstrong Flooring may alter the obligations or limitations of any Armstrong Flooring limited warranty. No limited warranties apply to any product or products designated as thrift, antique, tavern, bargain or cabin grades, seconds, economy grade, or non-standard items. Any product or products so designated are sold "as is". The sole remedy provided herein is the repair, refinish or replacement of defective products, or refund for defective products.

THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED LIMITED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. ARMSTRONG FLOORING EXCLUDES ANY LIABILITY FOR LOST PROFITS OR ANY OTHER INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS LIMITED WARRANTY.

NOTE: Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights which vary from state to state.

| WARRANTY | YEARS | PRODUCTS |
|----------------------------------|------------------|---|
| Structural Integrity | Limited Lifetime | Performance Plus™, Midtown™, Prime Harvest™ Oak Engineered, American Scrape® Hickory Engineered |
| Adhesive Bond | Limited Lifetime | Performance Plus™, Midtown™, Prime Harvest™ Oak Engineered, American Scrape® Hickory Engineered |
| Armstrong Flooring Finish | Limited 10-Year | Performance Plus™, Prime Harvest™ Oak Engineered, American Scrape® Hickory Engineered, Artistic Timbers™ TimberBrushed™ |
| Armstrong Flooring Finish | Limited 3-Year | Midtown™ |