When using a vacuum cleaner, disengage the beater bar or throw away the vacuum bag. Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. We do not recommend rubber or hardboard underlayments since these backings may cause permanent scuffing and tear material. When moving heavy objects into place, always use hardboard or underlayment panels to protect the floor. Use strips of hardboard under feet of appliances as they are moved into final position. Tilt appliance slightly to remove strips. To further protect against heavy, sharp-edged furniture and appliance legs, the use of floor protectors is recommended. Your Armstrong Flooring retailer can help select the right protectors. For Best Results:

- Protect all seams on vinyl sheet flooring for 8 hours immediately after installation. This will ensure the proper seam bond. If your seams are disturbed before they’re dry, permanent damage may result.
- When moving appliances or heavy furniture, lay a plywood panel on your floor and “walk” the item across the panel. This protects your floor from scuffing and tears. Never slide furniture or appliances directly over your floor.
- Rolling casters may damage the floor. Therefore, we do not recommend them. If you choose to use them, the double wheel types are the best option.
- Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. We strongly recommend mats without a latex or rubber backing since these backings may cause permanent discoloration.
- When using a vacuum cleaner, discharge the beater bar or use the “bare floor” setting to avoid damaging your floor.

Warranty Requirements

Proper installation plays a key role in the performance of Armstrong® floors. Installation defects are not covered by our warranty and are the responsibility of your installer. Armstrong floors should be installed according to the Armstrong Flooring Guaranteed Installation System. This means that Armstrong Flooring installation products specifically designed for Armstrong floors should be used when installing Armstrong floors. If the Armstrong Flooring Guaranteed Installation System is followed, we guarantee that, for the specified warranty period, from the date of purchase:

- The floor edges won’t curl.
- The floor seams won’t open.
- The floor will stay bonded if installed with an Armstrong Flooring permanent adhesive.
- Armstrong Flooring adhesives, underlayments and seam treatments won’t stain the floor.
- The floor will not crack over underlayment joints.

What is the Armstrong Flooring Pet-Friendly Warranty?

When exposed to soiling from pets (domestic dogs and cats), Duality and CushionStep Better vinyl sheet flooring will resist stains during the specific warranty time-frame. However, accidents should be cleaned up immediately, as the longer they sit, the more difficult they will be to remove. Any damage to the subfloor and/or surrounding structure caused by pets is not covered by this warranty.

Warranty Definitions

- Wear or wear-through means loss of the floor design due to normal household use.
- Normal household use means common daily activities in the home.
- Manufacturing defect means a visual or construction deficiency resulting from the manufacturing process.
LIFETIME LIMITED RESIDENTIAL WARRANTY
For the lifetime of your floor, your floor:
• Will not rip, tear or gouge from normal household use.
• Will not permanently indent when proper floor protectors are used
• Will not permanently stain from common household stains
• Will not permanently stain from traffic stains including asphalt driveway sealer
• Will not permanently stain from rubber-backed mats
• Will not permanently scuff from shoe soles
• Will not fade or discolor from heat or sunlight
• Will not discolor from moisture or underlayment panels
• Will not contain manufacturing defects for the lifetime of the product
• Will not wear through for the lifetime of the product*  

† The heavier the item, the wider the floor protectors should be.

25-YEAR PLUS LIMITED RESIDENTIAL WARRANTY
For 25 years from the date of purchase, your floor:
• Will not rip, tear or gouge from normal household use.
(Movement of large appliances requires special handling).
• Will not permanently indent when proper floor protectors are used
• Will not permanently stain from common household stains
• Will not permanently stain from traffic stains including asphalt driveway sealer
• Will not permanently stain from rubber-backed mats
• Will not permanently scuff from shoe soles
• Will not fade or discolor from heat or sunlight
• Will not discolor from moisture or underlayment panels
• Will not contain manufacturing defects for the lifetime of the product
• Will not wear through for the lifetime of the product*

20-YEAR PLUS LIMITED RESIDENTIAL WARRANTY
For 20 years from the date of purchase, your floor:
• Will not rip, tear or gouge from normal household use.
(Movement of large appliances requires special handling).
• Will not permanently indent when proper floor protectors are used
• Will not permanently stain from common household stains
• Will not permanently stain from traffic stains including asphalt driveway sealer
• Will not permanently stain from rubber-backed mats
• Will not permanently scuff from shoe soles
• Will not fade or discolor from heat or sunlight
• Will not discolor from moisture or underlayment panels
• Will not contain manufacturing defects for the lifetime of the product
• Will not wear through for the lifetime of the product*  

15-YEAR LIMITED RESIDENTIAL WARRANTY
For 15 years from the date of purchase, your floor:
• Will not rip, tear or gouge from normal household use.
(Movement of large appliances requires special handling).
• Will not permanently indent when proper floor protectors are used
• Will not wear through
• Will not permanently stain from common household stains
• Will not permanently stain from traffic stains including asphalt driveway sealer
• Will not permanently stain from rubber-backed mats
• Will not permanently scuff from shoe soles
• Will not fade or discolor from heat or sunlight
• Will not discolor from moisture or underlayment panels
• Will not contain manufacturing defects

10-YEAR LIMITED RESIDENTIAL WARRANTY
For 10 years from the date of purchase, your floor:
• Will not rip, tear or gouge from normal household use.
(Movement of large appliances requires special handling).
• Will not permanently indent when proper floor protectors are used
• Will not wear through
• Will not permanently stain from common household stains
• Will not permanently stain from traffic stains including asphalt driveway sealer
• Will not permanently stain from rubber-backed mats
• Will not permanently scuff from shoe soles
• Will not fade or discolor from heat or sunlight
• Will not discolor from moisture or underlayment panels
• Will not contain manufacturing defects

7-YEAR LIMITED RESIDENTIAL WARRANTY
For 7 years from the date of purchase, your floor:
• Will not permanently indent when proper floor protectors are used
• Will not wear through
• Will not fade or discolor from heat or sunlight
• Will not discolor from moisture or underlayment panels
• Will not contain manufacturing defects

1-YEAR LIMITED RESIDENTIAL WARRANTY
For 1 year from the date of purchase, your floor:
• Will not contain manufacturing defects

Armstrong Flooring Residential Warranties
• Cover the flooring material from date of original purchase for the time period specified
• Apply to original purchaser for floors in owner occupied or tenant occupied residences.
• Cover only floors graded as regular or “first quality”
• Are limited to one replacement floor for rip, tear, gouge or discoloration from moisture or underlayment panels (if covered in warranty description above)

WHAT IS COVERED AND FOR HOW LONG?

LIGHT COMMERCIAL WARRANTY

10-YEAR LIMITED

WHAT IS COVERED AND FOR HOW LONG?
The Armstrong Flooring 10-year limited light commercial warranty means that for 10 years from the date of purchase, the floor listed above:
• Will not permanently stain from common household stains
• Will not permanently stain from traffic stains including asphalt driveway sealer
• Will not permanently scuff from shoe soles
• Will not fade or discolor from heat or sunlight
• Will not discolor from moisture or underlayment panels
• Will not contain manufacturing defects

Installation
Armstrong Flooring warrants the installation integrity of these products for 10 years from the date of purchase. Installation integrity means that the products are installed according to the Armstrong Flooring Guaranteed Installation manual, F-5061. The F-5061 manual is revised on a yearly basis, and floors must be installed according to the recommendations contained in the issue of F-5061 that is current and available at the time of installation.

Terms
Within Two Years: If a defect covered by this warranty is reported to Armstrong Flooring in writing within two years of purchase, Armstrong Flooring will supply new material of the same or similar grade sufficient to repair or replace the defective material. Armstrong Flooring will also pay reasonable labor costs.

Within Five Years: If a defect covered by this warranty is reported to Armstrong Flooring in writing after two years but within five years of purchase, Armstrong Flooring will supply new material of the same or similar grade sufficient to repair or replace the defective material. Armstrong Flooring will also pay reasonable labor costs.

After Five Years: If a defect covered by this warranty is reported to Armstrong Flooring in writing after five years but within ten years of purchase, Armstrong Flooring will supply new material of the same or similar grade sufficient to repair or replace the defective material. Armstrong Flooring will not pay labor costs. Per the terms above, Armstrong Flooring, at our discretion, reserves the right to recommend a repair as the primary option, if one can be facilitated. Full replacement will only be sought if circumstances exist where repair is not feasible.

Exclusions
The following are not covered by this warranty:
• Improper maintenance
• Improper installation
• Buckling of the floor when installed by the loose lay method
• Differences between products and samples or photographs
• Indentation from improper loading including high heels, spike shoes,
• Rolling loads, chairs, or other furniture not using floor protectors
• Failure of the floor to adhere to the subfloor due to, for example,
• Moisture, alkaline or hydrostatic pressure from the subfloor
• Inappropriate end-user activities
• Damage caused by fire, flooding or intentional abuse

Armstrong Flooring

Inspiring Great Spaces®

† The heavier the item, the wider the floor protectors should be.

*Wear-through is defined as less of the floor design due to normal household use

Movement of large appliances requires special handling.

1/17/12

Copyright © 2012 Armstrong Flooring Inc. All Rights Reserved.
5-YEAR LIMITED
LIGHT COMMERCIAL WARRANTY

WHAT IS COVERED AND FOR HOW LONG?
The Armstrong Flooring 5-year limited light commercial warranty means that for 5 years from the date of purchase, the floor listed above:
- Will not permanently stain from common household stains
- Will not permanently stain from traffic stains including asphalt driveway sealer
- Will not permanently scuff from shoe soles
- Will not fade or discolor from heat or sunlight
- Will not discolor from moisture or underlayment panels
- Will not contain manufacturing defects

Installation
Armstrong Flooring warrants the installation integrity of these products for five years from the date of purchase. Installation integrity means that the products are installed according to the Armstrong Flooring Guaranteed Installation manual, F-5061. The F-5061 manual is revised on a yearly basis, and floors must be installed according to the recommendations contained in the issue of F-5061 that is current and available at the time of installation.

Terms
Within One Year: If a defect covered by this warranty is reported to Armstrong Flooring in writing within one year of purchase, Armstrong Flooring will supply new material of the same or similar grade sufficient to repair or replace the defective material. Armstrong Flooring will also pay reasonable labor costs.
Within Two Years: If a defect covered by this warranty is reported to Armstrong Flooring in writing after one year but within two years of purchase, Armstrong Flooring will supply new material of the same or similar grade sufficient to repair or replace the defective material. Armstrong Flooring will also pay 50% of the reasonable labor costs.
After Two Years: If a defect covered by this warranty is reported to Armstrong Flooring in writing after two years but within five years of purchase, Armstrong Flooring will supply new material of the same or similar grade sufficient to repair or replace the defective material. Armstrong Flooring will also pay 50% of the reasonable labor costs. For the purposes of this warranty, Armstrong Flooring, at our discretion, reserves the right to recommend a repair as the primary option, if one can be facilitated. Full replacement will only be sought if circumstances exist where repair is not feasible. Inspection of the material prior to installation is recommended. Armstrong Flooring will not pay labor costs to repair or replace material with defects that were apparent before or noticed at the end of installation. If a defect covered by this warranty is reported to Armstrong Flooring in writing, Armstrong Flooring will provide a one-time only replacement of the floor per unit, and not for multiple complaints of the same nature, for the lifetime of the floor.

Exclusions
The following are not covered by this warranty:
- Improper maintenance
- Improper installation
- Buckling of the floor when installed by the loose lay method
- Differences between products and samples or photographs
- Indentation from improper loading including high heels, spike shoes,
- Rolling loads, chairs, or other furniture not using floor protectors
- Failure of the floor to adhere to the subfloor due to, for example,
- Moisture, saline or hydrostatic pressure from the subfloor
- Inappropriate end-user activities
- Damage caused by fire, flooding or intentional abuse.

Applications
Duality Premium and StrataMax Best ASTM F1303, Type I, Grade 2 specifications

Intended Applications:
- Home and multifamily dwellings and common areas up to 100 SY
- Privately owned in-house businesses to include day care centers, doctor/dentist offices, and beauty salons/barber shops
- Residence bathrooms and kitchens in multifamily units.

Non-intended Applications:
- Anywhere commercial cleaning machines will be used
- Corridors
- Large dining areas
- Assistant-living
- Commercial applications (education/institutional, hospital, health care, retail, mercantile, office, hospitality)

THERE ARE NOT WARRANTIES BEYOND THIS EXPRESSED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE, ARE EXCLUDED. ARMSTRONG FLOORING EXCLUDES ANY LIABILITY FOR LOSS PROFITS OR OTHER INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES.

WHAT DOES WATERPROOF MEAN?
When exposed to topical water Armstrong Vinyl Sheet is waterproof and will not swell, buckle or lose integrity if all seams and edges are properly sealed. In the case of standing water or flooding, Armstrong Vinyl Sheet flooring will not act as a waterproofing barrier for the subfloor and/or any surrounding structure. Any damage to the subfloor and/or surrounding structure that is caused by standing water or flooding is not covered by this warranty. For interior house use only. It is recommended to clean up any spills as soon as possible to limit the growth of mold and mildew.

What is NOT covered by this warranty?
- Damage caused by fire, flooding or intentional abuse.
- Damage caused by vacuum cleaner beater bar, caster wheels, spiked heel shoes, and cutting from sharp objects.
- Loss of gloss/scratching.
- Minor color, shade or texture variations between samples or printed color photography and the actual material.
- Commercial use of residential products
- Construction or installation related damage
- Floors damaged by excessive moisture such as water leakage
- Installation defects
- Dissatisfaction due to improper maintenance
- Damage caused by improper furniture rests and floor protectors, and moving appliances across the floor without adequate protection.

When moving appliances or heavy furniture, lay a plywood panel on your floor and “walk” the item across it. This protects your floor from scuffing and tears.

Discoloration or damage caused by adhesives or floor care products not recommended by Armstrong Flooring

Floors that are installed in other than owner occupied or tenant occupied residences

Warranty Support
If any of the above should occur within the specified warranty period, Armstrong Flooring will either repair the defective area or replace the floor with comparable Armstrong flooring of similar color, pattern, and quality at our option. And, if your floor was professionally installed using the Armstrong Flooring Guaranteed Installation Systems, Armstrong Flooring will also pay reasonable labor costs, one time only, for the warranty period specified (with the exception of lifetime warranty where labor is covered for 25 years) for the direct repairs or replacement.

WARRANTY OWNER
This warranty extends only to the original end-user.
What should you do if you have a problem?
We want you to be happy with your Armstrong floor. If you’re not, call your retail store. They can answer your questions and, if necessary, begin to process a claim. If you have further questions, please contact us at 1 800 233 3823. PLEASE KEEP YOUR RECEIPT OR OBTAIN IT FROM THE ORIGINAL PURCHASER. The receipt is required to verify proof of purchase and purchase date.

This warranty applies to floors purchased after May 1, 2019.
In Canada, these warranties are offered by Armstrong World Industries Canada, LTD.