ARMSTRONG FLOORING LIMITED WARRANTY – LUXURY FLOORING

CARE, MAINTENANCE & INSTALLATION REQUIREMENTS

Proper care, maintenance and installation play a key role in the performance of Armstrong Flooring floors. Installation and maintenance guidelines can be found on www.FloorExpert.com or by calling 1-800-233-3833.

To keep the lasting shine and fresh feel of your investment for as long as possible, we recommend that you:

Do
• Wipe up spills as soon as possible. Never use highly abrasive scrubbing tools on any resilient floor.
• Wash occasionally with Armstrong® Flooring Once ‘n Done® Resilient Floor Cleaner.
• Use a better bar when vacuuming because it can visibly damage the floor surface.
• Use highly abrasive scrubbing tools.

Proactive protection for your floor
• When moving appliances or heavy furniture, lay a plywood panel on your floor and “walk” the item across it. This protects your floor from scuffing and tears.
• Use floor protectors on furniture to reduce indentation. As a general rule, the heavier the item, the wider the floor protector needed.
• Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. We do not recommend the use of rubber- or latex-backed mats (except where noted) because the chemical (antioxidant) they often contain can permanently stain your floor. We suggest a non-staining vinyl-backed mat or a woven rug that is colorfast.
• All Armstrong floor care products have been specifically developed to care for Armstrong floors.

Immediately after installation
• Maintain a minimum room temperature between 65 and 85 degrees Fahrenheit for 48 hours before, during and after installation is completed, then maintain temperatures between 55°F (13°C) and 85°F (29°C) thereafter. Rigid Core Vantage can be installed in fully-enclosed three-season common areas: Small retail shops, small salons, small commercial applications. When choosing a floor, consider the space where it will be installed and select a wear layer view for the subfloor and/or any surrounding structure. Any damage to the subfloor, or suroundings structure caused by standing water or flooding is not covered by this warranty.

WHAT DOES 100% WATERPROOF MEAN?

When exposed to water, Vivero, Luxe Plank tiles/planks, Rigid Core Essentials, Rigid Core Elements and Rigid Core Vantage flooring installation systems (IntegriLock™ System, Lynx® Technology, FasTak™ installation, Rigid Core Technology, full-spread adhesive and locking) will continue to create a secure bond. In the case of standing water or flooding, the amount of dirt brought into your home. We do not recommend the use of rubber- or latex-backed mats (except where noted) because the chemical (antioxidant) they often contain can permanently stain your floor. We suggest a non-staining vinyl-backed mat or a woven rug that is colorfast.

APPLICATIONS

Wear through is defined as loss of the floor design due to normal household use.

WHAT IS COVERED?

RESIDENTIAL
For residential installations, Armstrong Flooring warrants its regular (first quality) floor products to be free from manufacturing defects for (see applicable products and years below) from the date of purchase, if installed according to the Vivero®, Luxe Plank®, Rigid Core Essentials™, Rigid Core Elements™ and Rigid Core Vantage™ installation instructions and the F-5061 installation guide the products:

• Will not wear through**
• Will not stain from common household stains
• Will not contain manufacturing defects
• Will not rip or tear from normal household use**
• Will not permanently indent from normal household use†
• Will not bottom-up discolor from underlayment panels (including lauan), as well as alkali, mold or mildew growth
• The edges of the flooring will not curl

COMMERCIAL
For commercial installations, Armstrong Flooring warrants its regular (first quality) floor products are warranted to be free from manufacturing defects and will not wear through the printed image for the term length of the warranty coverage as set forth below in the Limited Warranty Term Length for Applicable Products and Years section, starting from the date of purchase, installed according to the Vivero, Luxe Plank, Rigid Core Essentials, Rigid Core Elements and Rigid Core Vantage flooring installation instructions and the F-5061 installation guide available at www.armstrongflooring.com.

WHAT DOES 100% WATERPROOF MEAN?

When exposed to water Vivero, Luxe Plank tiles/planks, Rigid Core Essentials, Rigid Core Elements and Rigid Core Vantage are waterproof and will not swell, buckle or lose integrity. If exposure to water occurs, all Vivero, Luxe Plank, Rigid Core Essentials, Rigid Core Elements and Rigid Core Vantage flooring installation systems (IntegriLock™ System, Lynx® Technology, FasTak™ installation, Rigid Core Technology, full-spread adhesive and locking) will continue to create a secure bond. In the case of standing water or flooding, the amount of dirt brought into your home. We do not recommend the use of rubber- or latex-backed mats (except where noted) because the chemical (antioxidant) they often contain can permanently stain your floor. We suggest a non-staining vinyl-backed mat or a woven rug that is colorfast.

Application Guidelines for Armstrong Flooring Residential Products

WEAR LAYER THICKNESS | MAXIMUM LEVEL OF FOOT TRAFFIC | APPLICATIONS | AREAS IN APPLICATION
---|---|---|---
6 mil  | Residential  | Residences  | Homes and multifamily residences
12 mil | Light  | Privately owned businesses, multifamily units, and activity areas: Small retail shops, small salons, small restaurants, doctor/dentist offices, small daycare
20 mil | Heavy  | Sales floors, dining areas, common areas, activity rooms, corridors, residens

For large commercial and institutional applications, please refer to the Recommended Applications at ArmstrongFlooring.com.

Non-intended Commercial Applications:

1. Anywhere commercial cleaning machines will be used
2. Assisted Living - go to ArmstrongFlooring.com to review Recommended Applications for commercial use.
3. Large commercial applications (education/institutional, hospital/health care, large retail, office, hospitality) – over 900 sq ft

* Wear through is defined as loss of the floor design due to normal household use.
** Normal household use is defined as common daily activities in the home, excluding pet damage such as chewing, digging, clawing, etc.
† We recommend using floor protectors. As a general rule of thumb, the heavier the item, the wider the floor protectors should be.
†† Vivero® Better and Best glue-down and Rigid Core Vantage can be installed in large commercial and institutional applications as listed in the Armstrong Flooring Commercial Product Guide, and if installed in accordance with the installation instructions.
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of the same or similar grade sufficient to repair or replace the defective material. Armstrong Flooring will also pay fifty percent of the reasonable labor costs.

After Two Years: If a defect covered by this limited warranty is reported to Armstrong Flooring in writing after two years but within (see applicable products and years below) of purchase, Armstrong Flooring will supply new material of the same or similar grade sufficient to repair or replace the defective material.

Armstrong Flooring will not pay labor costs. Armstrong Flooring will not pay labor costs to repair or replace material with defects that were apparent before or at the time of installation.

WORKMANSHIP
Armstrong Flooring does not warrant the installers’ workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your Armstrong floor should be professionally installed by contractors who have demonstrated expertise in installing commercial floors.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY?

- Damage caused by fire, flooding, exposure to standing water or intentional abuse.
- Damage caused by moisture to surrounding structure, walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything that is not the structural integrity or dimensional stability of the floor plank or tile.
- Damage resulting from mold and mildew growth due to prolonged exposure to moisture. While moisture will not affect the structure of the plank or tile, when excessive moisture accumulates (and in particular remains undiscovered or unaddressed) mold and/or mildew growth can occur.
- Flooring that is installed outdoors.
- Damage caused by vacuum cleaner beater bar, rolling caster wheels, and cutting from sharp objects.
- When vacuuming, we recommend using the wand attachment on your vacuum.
- Indentation or damage from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors.
- Damage caused by abuse such as moving appliances across the floor without adequate protection. When moving appliances or heavy furniture, lay a plywood panel on your floor and “walk” the item across it. This protects your floor from scuffing and tears.
- Loss of gloss/scratching.
- Minor color, shade or texture variations between samples or printed color photography and the actual material.
- Floors that are graded “irregular” or sold “as is” without warranty.
- Floors that are installed in structures other than owner-occupied or tenant-occupied residences. (Except products that are noted as warranted commercial or limited commercial.)
- Discoloration from moisture or underlayment panels after having been repaired or replaced by Armstrong one time.
- Construction or installation-related damage - including installation defects due to installations not using the recommended Armstrong products.
- Failure of the floor to adhere to the subfloor due to, for example, moisture, alkaline or hydrostatic pressure from the subfloor.
- Inappropriate end-user activities.

WHAT IS EXCLUDED FROM THIS LIMITED WARRANTY?
NONE OF OUR INSTALLERS, RETAILERS, DISTRIBUTORS OR EMPLOYEES HAS AUTHORITY TO ALTER THE OBLIGATIONS, LIMITATIONS, DISCLAIMERS OR EXCLUSIONS UNDER ANY OF OUR WARRANTIES.

THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED LIMITED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED.

ARMSTRONG FLOORING EXCLUDES ANY LIABILITY FOR LOST PROFITS AND WILL NOT PAY ANY OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER THIS WARRANTY. BY THIS WE MEAN ANY LOSS, EXPENSE, OR DAMAGE OTHER THAN TO THE FLOORING ITSELF THAT MAY RESULT FROM A DEFECT IN THE FLOORING. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS WARRANTY.

Please note: Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

Also note: This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Non-intended Applications:
- Anywhere commercial cleaning machines will be used
- Assisted-Living - go to ArmstrongFlooring.com to review Recommended Applications for commercial use.
- Large commercial applications (education/institutional, hospital/health care, large retail, office, hospitality)

For large commercial and institutional applications, please refer to the Recommended Applications at ArmstrongFlooring.com.

WHAT SHOULD YOU DO IF YOU HAVE A PROBLEM?

We want you to be happy with your Armstrong floor. If you’re not, call your retail store. They can answer your questions and, if necessary, start to process a claim. If you have further questions, please call us at 1 800 233 3823.

PLEASE KEEP YOUR RECEIPT. Armstrong Flooring needs the receipt in order to verify date and proof of purchase to resolve any problems that may occur.

WARRANTY OWNER

This limited warranty extends only to the original end-user, is non-transferable and applies to floors purchased after August 1, 2019.

Limited Warranty Term Length for Applicable Products and Years

<table>
<thead>
<tr>
<th>Use</th>
<th>Lifetime</th>
<th>30-Years</th>
<th>15-Years</th>
<th>10-Years</th>
<th>7-Years</th>
<th>5-Years</th>
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<tr>
<td>Residential</td>
<td></td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY BEST</td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY BETTER</td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY GOOD</td>
<td>VIVERO BEST</td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY VALUE</td>
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<td></td>
<td></td>
<td>VIVERO BEST</td>
<td>LUXE PLANK WITH FASTAK INSTALLATION</td>
<td>LUXE PLANK WITH RIGID CORE TECHNOLOGY VIVERO BETTER</td>
<td>RIGID CORE ESSENTIALS</td>
<td>RIGID CORE ELEMENTS</td>
</tr>
<tr>
<td>Commercial</td>
<td></td>
<td>VIVERO BEST</td>
<td>LUXE PLANK WITH LYNX TECHNOLOGY BEST</td>
<td>LUXE PLANK WITH FASTAK INSTALLATION</td>
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<td>LUXE PLANK WITH LYNX TECHNOLOGY BETTER</td>
</tr>
</tbody>
</table>

*Go to ArmstrongFlooring.com for additional commercial warranty coverage for light commercial applications.

Go to ArmstrongFlooring.com to review Recommended Applications for commercial use of all products listed under Commercial.

PLEASE SEND CORRESPONDENCE TO: customerservice@armstrongflooring.com

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