

RioGrande

Water Resistant Laminate Flooring

Warranty Against Defects and Wear

72 hours
water block



Warranty

ArmstrongFlooring™

WARRANTY

Our lifetime installation warranty offers peace of mind. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

IMPORTANT INFORMATION

It is strongly advised that any purchaser reads both the Warranty Terms & Conditions as well as the Care & Maintenance instructions prior to purchase. This helps to ensure that your expectations of the product are appropriate prior to final product selection. Copies are available in-store or online.

PRODUCT QUALITY

Rio Grande is the ultimate laminate flooring, designed to be water-resistant, extra durable and easy to maintain. Featuring the latest flooring designs and patterns with an authentic wood look and feel. As durable as it is beautiful, Rio Grande flooring provides excellent stain, scratch and impact resistance.

This sample is to be considered an indication of colour and grain / pattern only.

RESIDENTIAL

72 Hour Water Block*

25 Year Wear Warranty

Lifetime Warranty Against Defects

LIGHT COMMERCIAL

10 Year Wear Warranty

15 Year Warranty Against Defects

WARRANTY AGAINST DEFECTS & WEAR WARRANTY

From the date of the original purchase and subject to the conditions of the written warranty document, RIO GRANDE™ Water Resistant Laminate flooring products (excluding installation) shall be free from latent manufacturing defects in material and workmanship and that the decorative surface will not wear through (Scratches, indentation or reduction in gloss level are not considered wear). If due to faulty materials or manufacture; defects are observed during the appropriate periods of time for Residential or Light Commercial uses (as per "Use Area Recommendations"), then we will repair or replace the product as described in the "What we will do if any of the covered events occur" section of the warranty.

*WATER BLOCK WARRANTY

This warranty is for Residential Use only. When properly installed, the floor will not be damaged by topical, localised spills resulting from normal household use, such as wet shoes or liquid spills, provided they are removed within 72 hours. However, flooding is NOT covered by the warranty, which means standing water must be avoided at all times. (Not recommended for installation in bathrooms or areas subject to frequent standing water)

WARRANTY PERIOD

The start of the warranty is the date of purchase and covers the original purchaser only. In the case of the builder / developer purchasing the floor, the warranty will transfer to the ultimate building owner at hand over of the completion of construction of the building by the builder/developer.

The warranty requires that the consumer immediately contact the place of purchase or warranty provider upon becoming aware of suspected product defect and ceases using or in the case of pre-installation cease installing the goods.

To make a claim under warranty, take the product proof of purchase to the store where you purchased the product. All claims require supporting documents and inspection reports as bound by the Warranty Terms & Conditions.

Armstrong Flooring Pty Ltd

29 – 39 Mills Road, Braeside, 3195 Victoria Australia

For further information and samples:

Australia Freecall 1800 632 624

Email customer_services@armstrongflooring.com or contact us on the web

www.armstrongflooring.com.au

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