

# QUALITY POLICY

Armstrong Flooring Pty Ltd's vision is to be the world's best and most trusted flooring company by creating innovative flooring solutions that inspire spaces where people live, work, heal and play.

## We are committed to the following principles and behaviours:

- Ensure customer requirements are determined and fulfilled with the aim of enhancing customer satisfaction.
- Manufacture and supply products suitable for their intended purposes which conform to the quality and delivery specifications.
- Comply with our internal ISO 9001:2015, statutory and regulatory requirements.
- Drive continual improvement of our quality management system based upon efficient business processes, well-defined measurements and best practices.
- Cultivate a quality culture with the objective of developing and providing products and services that are trusted and preferred by our customers.

We ensure these commitments are adopted throughout the organisation and reviewed on a regular basis for suitability.

A handwritten signature in blue ink, appearing to read "Rob McLorinan".

**Rob McLorinan**

General Manager Australia/New Zealand

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Approved: 6<sup>th</sup> October 2020