

Armstrong Flooring - Commercial Resilient Limited Warranty

Products

Armstrong Flooring warrants its regular (first quality) commercial floor products to be free from manufacturing defects from the date of purchase through the limited warranty period (see applicable products and years).

Installation, Care & Maintenance

Proper care, maintenance, and installation play a key role in the performance of Armstrong floors. Installation and maintenance guidelines can be found on our website www.FloorExpert.com.

Installation

Armstrong Flooring warrants the installation integrity for products from the date of purchase through the limited warranty period (see applicable products and years) if installed according to the then-current Armstrong Flooring Guaranteed Installation Systems manual available at www.ArmstrongFlooring.com/installationmanual and at www.FloorExpert.com.

Workmanship

Armstrong Flooring does not warrant the installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your commercial product from Armstrong Flooring should be professionally installed by contractors who have demonstrated expertise in installing commercial floors.

Terms

Within One Year: If a defect covered by this limited warranty is reported to Armstrong Flooring in writing within one year of purchase, Armstrong Flooring will supply new Armstrong Flooring material of the same or similar grade sufficient to repair or replace the defective material. Armstrong Flooring will also pay reasonable labor costs.

Within Two Years: If a defect covered by this limited warranty is reported to Armstrong Flooring in writing after one year but within two years of purchase, Armstrong Flooring will supply new Armstrong Flooring material of the same or similar grade sufficient to repair or replace the defective material. Armstrong Flooring will also pay fifty percent of the reasonable labor costs.

After Two Years: If a defect covered by this limited warranty is reported to Armstrong Flooring in writing after two years but within the limited warranty period (see applicable products and years), Armstrong Flooring will supply new Armstrong Flooring material of the same or similar grade sufficient to repair or replace the defective material. Armstrong Flooring will not pay labor costs.

Armstrong Flooring will not pay labor costs to repair or replace material with defects that were apparent before or at the time of installation.

Uninstalled samples are required to determine if a product is within manufacturing specifications. Please ensure that uninstalled samples are retained.

Exclusions

The following are not covered by this limited warranty: improper installation; differences in color between products and samples or photographs; indentation from failure to use floor protectors; indentation from high heels or spiked shoes; indentation from improper loading of rolling loads, chairs, or other furniture; loss of gloss and scratching due to improper care; discoloration; failure of the floor to adhere to the subfloor due to, but not limited to, moisture, alkaline, or hydrostatic pressure from the subfloor; inappropriate end-user activities. Refer to the Armstrong Flooring Guaranteed Installation Systems manual at www.ArmstrongFlooring.com/installationmanual and at www.FloorExpert.com for proper installation, care, and maintenance information for your floor.

THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED LIMITED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. ARMSTRONG FLOORING EXCLUDES ANY LIABILITY FOR LOST PROFITS OR ANY OTHER INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS LIMITED WARRANTY.

NOTE: Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights which vary from state to state.

None of our installers, retailers, distributors or employees has the authority to alter the obligations, limitations, disclaimers or exclusions under any of our warranties.

Warranty Owner

This limited warranty extends only to the original end-user and is non transferrable and applies to floors purchased after July 26, 2022. Please keep your receipt. Armstrong Flooring needs the receipt in order to verify the date and proof of purchase to resolve any problems that may occur.

Contact Us

Contact AHF Products, LLC with questions or to request additional information, call Customer Service at 1-866-243-2726

Years		Products
5 Years	VCT	Premium Excelon® Crown Texture™ Premium Excelon® Stonetex® Premium Excelon® Feature™ Tile, Strips & Insets Standard Excelon® Imperial® Texture
	SRF/ESD (TILE)	Safety Zone™ Excelon® SDT™
	COMPANION PRODUCTS	Coved & Sculptured Wall Base Integrated Stair Treads & Landing Tiles
7 Years	LVT	Parallel® USA 12
10 Years	VCT	Premium Excelon® Raffia® Stream™
15 Years	LVT	Unify™ Parallel® USA 20
20 Years	LVT	Biome™ with Diamond 10® Technology Coalesce™ with Diamond 10® Technology Terra™ with Diamond 10® Technology Theorem™ with Diamond 10® Technology Exchange™ with Diamond 10® Technology Duo™ with Diamond 10® Technology Natural Creations® with Diamond 10® Technology